



# INFORMATION

## Economic Regulation Authority Consumer Consultative Committee

### MEETING OF 6 JUNE 2012

The Economic Regulation Authority Consumer Consultative Committee (**ERACCC**) was established in 2005 and comprises a diverse range of members representing the interests of a wide range of consumers. The ERACCC exists to provide input to the ERA and to act as an information distribution channel for the ERA for the benefit of Western Australian consumers.

The ERACCC held its second meeting of the year on 6 June 2012. The following presentations were made at the meeting:

**2010/11 Electricity & Gas Retail and Distribution Performance Reports** – The ERACCC received a presentation on the 2010/11 Electricity and Gas Retail and Distribution Performance Reports.

**Update on the Gas and Electricity Codes** – The ERACCC received a presentation on the *Gas Marketing Code of Conduct* and *Code of Conduct for the Supply of Electricity to Small Use Customers*, including the status of the reviews of these codes. The new *Gas Marketing Code of Conduct 2012* will take effect from 1 July 2012.

**Annual Wholesale Electricity Market Report** – The ERACCC received a presentation on the Annual Wholesale Electricity Market Report. This report, which is provided to the Minister for Energy, assesses the effectiveness of the wholesale electricity market (**WEM**) and provides recommended measures to increase the effectiveness of the WEM in meeting the market objectives.

**Gas Prices and the ERA's Role** – The ERACCC received a presentation on gas prices in Western Australia. Gas prices in Western Australia consist of production, transmission, distribution and retail costs. The ERA's role in determining gas prices is limited to regulating the prices charged by the owners of gas transmission and distribution infrastructure, which makes up approximately 42% of the retail gas price.

**The Role of the Energy Ombudsman and Systemic Issues** – The ERACCC received a presentation from Mr Chris Field, Energy Ombudsman on the role of the Energy Ombudsman in Western Australia and common issues arising out of the Energy Ombudsman's work.

More information about ERACCC is available on the ERA [website](#).

The ERACCC will next meet on 5 September 2012.

For further information contact:

#### General Enquiries

Ms Cathryn Greville  
Assistant Director Customer Protection  
Ph: 08 6557 7900  
Fax: 08 6557 7999

#### Media Enquiries

Richard Taylor  
Riley Mathewson Public Relations  
Ph: 61 8 9381 2144  
Fax: 61 8 9381 3877

LYNDON ROWE  
**CHAIRMAN**

20 June 2012