



INFORMATION

Notice to Stakeholders - Stakeholder Survey

As part of the Economic Regulation Authority's (ERA) commitment to good corporate governance, accountability and transparency, every three years we conduct a Stakeholder Survey to assess our performance in relation to our strategic goals. The results of the survey assist us to continually improve the service we provide our stakeholders.

Participation in the survey is voluntary, with all information received being completely anonymous.

A summary of the results of the survey will be provided in our 2011/12 Annual Report.

This year's survey is being conducted by Advantage Communications.

All stakeholders that have been chosen to participate in the survey will shortly receive an email from us with further information.

Requests for copies of the survey and any questions or comments should be addressed to David Lee-Steere, Manager Corporate Strategy and Performance.

For further information contact:

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LYNDON ROWE

Chairman

19 June 2012