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Perth, WA 6000

1 November 2011

Mr. Paul Reid Assistant Director Monitoring Economic Regulation Authority Level 6, Governor Stirling Tower 197 St Georges Terrace Perth, WA 6000

Dear Mr. Reid,

Southern Cross Energy Partnership – Post Audit Implementation Plan

Following the recent completion and submission of Southern Cross Energy Partnerships Performance Audit and Asset Management System Review report, please find attached a Post-Audit Implementation Plan for Southern Cross Energy Partnership.

Please do not hesitate to contact me if you have any queries.

Yours sincerely,

Troy Forward Commercial Manager

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SCE Post Audit Implementation Plan

ltem	Issue	Туре	Proposed Response	By Whom	Response by:
110	Failure to submit Compliance reports on time	Corrective Action	Southern Cross Energy is in the process of reviewing and updating its regulatory procedures. It will also develop a calendar of events to identify key tasks and milestones.	Commercial Manager	Dec 2011
319 (302)	Meters must meet metrology procedure and National Standards.	Non Mandatory	Metering installations are grandfathered. The installed metering meets the requirements of the contract, further discussions have been held between SCE and its customer on this issue. The parties have agreed that there is no need to update at this time.	N/A	N/A
331 (314)	Metering not of appropriate accuracy	Non Mandatory	Metering installations are grandfathered. The installed metering meets the requirements of the contract, further discussions have been held between SCE and its customer on this issue. The parties have agreed there is no need to update at this time.	N/A	N/A
411 (394)	Metering not of appropriate accuracy, must advise customer and restore accuracy.	Non Mandatory	SCE's customer has been notified and consulted. After discussion on the issue the parties have agreed there is no need to update at this time.	N/A	N/A
432 (415)	Metrology Procedure not developed	Corrective Action	Metrology requirements are defined contractually in the PPA with each customer and similar arrangements would be negotiated with any new customers, were they to connect to SCE's network. However, due to capacity constraints on SCE's network, and the reliance on available capacity being delivered through Western Power's SWIN to SCE's network, further connections are unlikely.	N/A	N/A
			There is no adverse impact to any other participant nor is there any business case which could justify the costs of developing and maintaining this document when the substantive requirements are already agreed contractually between the parties concerned.		

SCE Asset Review

Item	Recommendation	Action	Response by:
4	Schedule checks of level and alarm sensors on fuel tanks. A preventative maintenance order has	Completed. No further action	No applicable. Already

completed				
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required.				
led.				
already been scheduled.				
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Item 110 Electricity Inc	lustry Act section 11	Compliance rating Not Compliant 2
Licence:	Distribution, Transmission, Generation, Retail	
condition 18 A Licensee	Licence condition 21.1, Transmission Licence condit 0.1, Retail Licence Condition 24.1 must provide the Authority, in the manner prescribed	, any information the Authority
Observatio	connection with its functions under the Electricity Indu ns	Istry Act.
The License	e has met the reporting manual requirements except	t not all were on time.
Issues		
Annual retu	rns need to be on time (2009 and 2010 returns were	late).
Recommen	dations	
Develop a c	ompliance manual with all regulatory requirements a	nd the corresponding time

Develop a compliance manual with all regulatory requirements and the corresponding time obligations.

Item 319 (302)	Compliance rating
Licence condition 5.1	Compliant 4
Licence: Distribution, Transmission	
Electricity Industry Metering Code clause 3.1	
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metrology procedure and also comply with any applicable specifications or guidelines (including any transitional arrangements) specified by the National Measurement Institute under the National Measurement Act.

Observations

The meter installations predate the licence and therefore will be grandfathered as compliant (refer Meter Code 3.14(1) regardless of the criteria against which they are measured. The meters have been tested but a number are not within the Meter Code accuracy levels. There is no metrology procedure for the organisation but the individual Power Purchase Agreements (PPA) cover meter installations and accuracy and are the agreed metrology requirements. The meters cannot meet the requirements of the National Measurement Institute as the specifications apply to measurement class CTs and where protection class CTs are allowed under the Code (3.14(4)). **Issues**

Some meters do not meet the Meter Code accuracy requirements and while the Licensee is not obliged to upgrade the meter installations (3.14(1)), the customers should be consulted to see if they wish to upgrade the meters. Given that it is unlikely that the CTs would be upgraded to metering class CTs, the cost benefit for changing the meters for mainly smaller loads may not be positive. If the opportunity arises for a new contract a separate metrology procedure should be developed. This would then require to be submitted to the *Authority* for approval.

Recommendations

Upgrade the meters to code requirements if the customers approve. If the opportunity arises develop and seek approval of a metrology procedure.(non Mandatory recommendation – 11.9)

Item 331	(314)	
Licence cor	dition	5.1

Compliance rating Compliant 4

Licence: Distribution, Transmission

Electricity Industry Metering Code clause 3.9(7)

For a metering installation used to supply a customer with requirements above 1000 volts that require a VT and whose annual consumption is below 750MWh, the metering installation must meet the relevant accuracy requirements of Type 3 metering installation for active energy only. **Observations**

The installations predate the meter Code and therefore are grandfathered and do not require updating to meet the requirements of the Code. Refer to 3.14(1) of the Meter Code. The sample calibrations indicate that not all meters meet the requirements and the CTs do not. Issues

Some meters do not meet the Meter Code accuracy requirements and while the Licensee is not obliged to upgrade the meter installations (3.14(1)), the customers should be consulted to see if they wish to upgrade the meters. Given that it is unlikely that the CTs would be upgraded to metering class CTs, the cost benefit for changing the meters for mainly smaller loads may not be positive.

Recommendations

Upgrade the meters to code requirements if the customers approve. (non Mandatory recommendation - 11.9)

Item 411 (394)

Licence condition 5.1

Compliance rating **Compliant 4**

Licence: Distribution, Transmission

Electricity Industry Metering Code clause 5.21(11)

A network operator must advise the affected parties as soon as practicable of errors detected under a test or audit, the possible duration of the errors, and must restore the accuracy of the metering installation in accordance with the applicable service level agreement.

Observations

The Licensee is not obliged to upgrade the metering installations (3.14(1)). But the customers should be consulted to see if the accuracy of some meters should be improved as the tests indicated that some meters did not meet Code requirements. The Customer was advised of the tests. The customer installed the meters originally.

Issues

Some meters do not meet the Meter Code accuracy requirements and while the Licensee is not obliged to upgrade the meter installations (3.14(1)), the customers should be consulted to see if they wish to upgrade the meters. Given that it is unlikely that the CTs would be upgraded to metering class CTs, the cost benefit for changing the meters for mainly smaller loads may not be positive.

Recommendations

Upgrade the meters to code requirements if the customers approve. (non Mandatory recommendation - 11.9)

Item 432 (4 Licence condi		Compliance rating Not Compliant 2
Licence:	Distribution, Transmission	Later and the second
A network of	dustry Metering Code clause 6.1(1) berator must, in relation to its network, con criteria and processes prescribed.	nply with the agreements, rules,
Observation	IS	
	res are laid out in the power purchase agr rom the agreements There have been no o	eements. There is no evidence of complaints. There is no separate metrology
Issues		
therefore pre	gy requirements are defined in the PPAs v edate Code and are satisfied. If the opport build develop for approval a metrology proc	unity arises such as a new contract the
Recommen	dations	-
	unity arises such as a new contract the Lic ocedure document.	ensee should develop for approval a

Asset Review

No.	Process
4	4. Environmental analysis Environmental analysis examines the asset system environment and assesses all external factors affecting the asset system.
	Recommendation Schedule checks of level and alarm sensors on fuel tanks. A preventative maintenance order has already been scheduled.