



Economic Regulation Authority

Promoting fair prices, quality services and choice

INFORMATION

Shire of Koorda

CUSTOMER SERVICE CHARTER APPROVED

The Economic Regulation Authority today approved the Shire of Koorda's customer service charter for non-potable water supply and sewerage services.

The charter complied with the requirements of the Shire of Koorda's operating licence.

Copies of the Authority's [approval](#) and the [charter](#) are available on the Authority's website.

A copy of the Authority's *Customer Service Charter Guidelines* used in undertaking the assessment is also available on the Authority's [website](#).

For further information contact:

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