

Our Ref: DMS#:3182724
Enquiries: Frank Buttigieg
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30 June 2009

The Chairman
Electricity Code Consultative Committee
PO Box 8469
Perth BC WA 6849

Dear Lanie,

**COMMENT - REVIEW OF CODE OF CONDUCT FOR THE SUPPLY OF
ELECTRICITY TO SMALL USE CUSTOMERS 2008**

Thank you for the opportunity to comment on the proposed amendments to Clause 6.10 (5) of the above Code as advised in your letter of 15 June 2009. We note the request for comment indicates an "Amendment" to the above clause, and we further note Clause 6.10 (5) is not in existence.

As regards the addition of the said Clause 6.10 (5) we would like to register our objection to part c) of the proposed Clause 6.10 (5) and to the ultimate paragraph as follows.

“.....and publish the review and the Authority’s assessment of the review on the Authority’s web site within a reasonable time of receiving the review.”

We believe that this requirement is unnecessary given the rigour that exists in the Clause 6.10 regarding the annual review of the hardship policy. Further, it also seems unreasonable that a Utility Business should need to have its policies that are public available registered and critiqued on the Economic Regulation Authority website.

We believe the most appropriate method of ensuring Horizon Power’s hardship policy meets the needs of its customers, is through the development maintenance of sound relationships with all our stakeholders.

We again thank you for the opportunity to comment on this document.

Yours faithfully,

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**DAVID TOVEY
MANAGER GOVERNANCE AND COMPLIANCE**