### **Economic Regulation Authority**



#### Minutes

# Meeting of the Economic Regulation Authority Consumer Consultative Committee

Meeting 4 / 2015

Date & Time:

Wednesday, 9 December 2015, 1:00pm

Location:

Ken Michael Room, 4th Floor, Albert Facey House

469-489 Wellington Street

Attendees:

Dr Stephen King

Member, ERA (ERACCC Chairman)

Mr Paul Kelly

Executive Director, Licensing Monitoring & Customer

Protection (LMCP), ERA

Ms Sarah Lyons

A/Assistant Director Customer Protection, ERA

Ms Megan Kenneally

A/Senior Project Officer, Licensing Monitoring & Customer

Protection, ERA

Mr Matthew Sargeant

Chamber of Commerce & Industry of WA

Mr Benjamin Hammer

Chamber of Minerals & Energy of WA

Mr Charles Brown

Financial Counsellor's Association of WA

Mr David Moore-Crouch

Property Council of Australia

Mr Chris Twomey

WACOSS

Mr Paul Schollum

WA Local Government Association (WALGA)

Ms Christine Coyne

Aboriginal Affairs Consultant, Christine Coyne & Associates

Mr Marcus Claridge

Energy and Water Ombudsman's Office

Apologies:

Mr Tony York

WA Farmers Federation

Absent:

Mr Gary Newcombe

Consumer Protection, Department of Commerce

Mr Leon Bradley

Pastoralists & Graziers Association

Presenters:

Mr Chris Twomey

WACOSS

Ms Natalie Jackson

Principal Analyst, ERA

Mr Jeremy Threlfall

Assistant Director, Rail, ERA

Ms Leonie Browner

Assistant Director, Inquiries, ERA

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## Minutes Meeting 4 of 2015 – ERACCC – 9 December 2015

#### 1 WELCOME & APOLOGIES

Dr Stephen King chaired the meeting. Dr King noted the apologies as listed above and welcomed members to the fourth and final meeting of 2015.

#### 2 MINUTES OF MEETING 3/2015 HELD ON 14 September 2015

The minutes were accepted as a true and correct record of the meeting.

#### **3 STATUS REPORT**

Dr King invited Mr Paul Kelly to speak to the LMCP sections of the Status Report. Mr Kelly highlighted the following:

- The Authority will use its powers under the Water Services Act 2012 to send an inspector to inspect the assets of the Shire of Dumbleyung. This is the first time the Authority has used these powers.
- The discussion paper for the Authority's Water Licence Review is being finalised.
- The review of energy financial hardship policies and procedures has been completed.
- The Final Review Report on the 2015 review of the Code of Conduct for Supply of Electricity to Small Use Customers is due to be provided to the Economic Regulation Authority (Authority) in December.

Dr King spoke to the Status Report, highlighting the following:

- Draft decisions on the access arrangement revision proposals for the Goldfields Gas Pipeline and the Dampier to Bunbury Pipeline are due to be released by early 2016.
- The investigation into Vinalco Energy's pricing behaviour has been completed. This was the
  first investigation under the Wholesale Electricity Market Rules. The matter will now go to the
  Electricity Review Board.

#### 4 MEMBER PRESENTATION - Post-2015 UN Development Agenda

Mr Chris Twomey, WACOSS, provided an overview of the performance of the United Nation's Millennium Development Goals and the development of the Sustainable Development Goals (**SDGs**). Mr Twomey also discussed the relevance of the SDGs to Western Australia and the importance of developing Western Australian and Australian indicators for each of the SDGs.

# 5 ERA PRESENTATION – Review of the Electricity Generation and Retail Corporation (EGRC) Regulatory Scheme

Ms Natalie Jackson, Principal Analyst, Economics Division, ERA provided an overview of the Annual Review of the Electricity Generation and Retail Corporation (EGRC) Regulatory Scheme (**Scheme**). Ms Jackson provided an overview of the electricity market in Western Australia, the requirements under the Scheme and the requirements of the Authority's annual report into its review of the Scheme. A discussion paper on the Authority's 2015 Annual Report to the Minister for Energy on the effectiveness of the Scheme is currently out for consultation.

#### 6 ERA PRESENTATION - Review of the Railways Access Code

Mr Jeremy Threlfall, Assistant Director Rail, Access Division, ERA provided an overview of the reasons for the review of the *Railways (Access) Code 2000*. Mr Threlfall provided an overview of the Competition Principles Agreement and the preconditions for prescriptive regulation. Mr Threlfall also provided background information on the history of the regulation of the railways in Western Australia. The report on the review is with the Treasurer and is likely to be published by the end of January 2016.

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#### 7 ERA PRESENTATION – Prisons Inquiry Final Report

Ms Leonie Browner, Assistant Director Inquiries from the ERA's Economics Division provided an overview of the Authority's recently completed inquiry into the Efficiency and Performance of Western Australian Prisons. Ms Browner gave an overview of the objectives of the inquiry and background information on the prisons in Western Australia. Ms Browner outlined the issues identified by the inquiry and the recommended actions to address these issues. The report detailing the findings of the inquiry was tabled in parliament in November 2015.

#### 8 ENERGY OMBUDSMAN'S REPORT

The report was taken as read. Mr Marcus Claridge, Director of Energy, Energy Ombudsman briefly highlighted that complaints are down across electricity, gas and water. This is consistent with other jurisdictions across the country.

#### 9 NOMINATION OF MEMBER TO PRESENT AT MEETINGS IN 2016

Members were encouraged to consider potential member and guest presentations for 2016. Chris Twomey advised that a representative from WACOSS may be able to present on the Cost of Living Report at a 2016 meeting. Christine Coyne will also present at a meeting in 2016 on issues facing Aboriginal people.

#### 10 MEMBER'S ISSUES & QUESTIONS (Questions on notice)

There were no issues raised or questions on notice.

#### 11 PROPOSED DATES FOR 2016 ERACCC MEETINGS

The next meeting will be held on Monday, 14 March 2016 at 12:30pm. The dates for the remaining ERACCC meetings of 2016 are as follows:

Monday 13 June 2016 Monday 12 September 2016 December meeting TBA.

**Action Item:** The Secretariat will send calendar invites to ERACCC members for each of these meetings.

#### 12 CHAIRMAN'S TAKE AWAY & AGREED MESSAGE FOR THE COMMUNIQUE

Dr King thanked Member presenter Mr Chris Twomey and ERA presenters Ms Natalie Jackson, Mr Jeremy Threlfall and Ms Leonie Browner for their presentations. Dr King also thanked members for their attendance and active participation.

Dr King reiterated the importance of the report on the Inquiry into Western Australia's Prisons and noted that any support that stakeholders can give to the report will lead to better outcomes for Western Australia.

Meeting closed at 4:15

DR STEPHEN KING CHAIR, ERACCC